

<b>CARE &amp; CLINICAL</b>	
<b>ACTIVITIES OF DAILY LIVING</b>	
	<b>Supporting Nutrition and Hydration</b> AOC17220-B-H-NZ
	<b>Use of Hearing Aids</b> AOC17226-B-H-NZ
	<b>Communication: Supporting Individuals</b> <sup>SCORM</sup> AOC17061-B-H-NZ
	<b>Activities of Daily Living: Hydration and Nutrition</b> <sup>SCORM</sup> HC-161021-NZ
	<b>Activities of Daily Living: Oral Hygiene</b> HC-150828-NZ
	<b>Assisting a Person to Shower</b> <sup>SCORM</sup> AOC17034-B-H-NZ
<b>CLINICAL SKILLS</b>	
	<b>Heat Pack and Cold Pack Management</b> AOC17224-B-H-NZ
	<b>How to Respond to a Fall</b> <sup>SCORM</sup> AOC17198-B-H-NZ
	<b>How to Conduct Neurological Observations</b> <sup>SCORM</sup> AOC17182-B-H-NZ
	<b>Use of Hearing Aids and Glasses</b> HC-160722-NZ
	<b>Changing Urinary Catheters</b> HC-181019-NZ
	<b>Clinical Skills for Care Staff: Catheter Bags, Blood Pressure, Tubular Bandages</b> <sup>SCORM</sup> HC-170317-NZ
<b>CONDITIONS</b>	
	<b>Sensory Loss</b> AOC17225-B-H-NZ
	<b>Urinary Tract Infections</b> <sup>SCORM</sup> AOC17192-B-H-NZ
<b>DEMENTIA</b>	
	<b>Understanding the Condition: Dementia</b> <sup>SCORM</sup> HC-160624-NZ
	<b>Dementia: How to Respond to Behaviours</b> <sup>SCORM</sup> AOC17057-B-H-NZ
	<b>Dementia: Understanding Behaviours</b> AOC17018HNZ
<b>DIABETES</b>	
	<b>Diabetes: Everyday Care</b> HC-170428-NZ
	<b>Diabetes: Managing Complications and Medications</b> HC-170817-NZ
<b>DISEASES &amp; HEALTH RELATED CONDITIONS</b>	

	<b>Respiratory Aids</b> AOC17194-B-H-NZ
	<b>Epilepsy: Supporting Individuals</b> SCORM AOC17174-B-H-NZ
	<b>Degenerative Diseases: Understanding the Conditions (MND, MS)</b> SCORM HC-170721-NZ
<b>MEDICATION MANAGEMENT</b>	
	<b>Medication Management: Assisting Clients</b> SCORM AOC17151-B-H-NZ
<b>MENTAL HEALTH</b>	
	<b>Mental Health: Living with a Condition</b> SCORM HC-171020-NZ
	<b>Mental Health: Living with Anxiety</b> SCORM ACO17103-B-H-NZ
<b>PAIN</b>	
	<b>Recognising and Reporting Pain: Home Care</b> SCORM AOC17107-B-H-NZ
	<b>Responding to Pain: Home Care</b> SCORM AOC17108-B-H-NZ
<b>SKIN INTEGRITY</b>	
	<b>Wound Care: An Overview</b> SCORM HC-180622-NZ
<b>HEALTH &amp; SAFETY</b>	
<b>HEALTH AND SAFETY</b>	
	<b>Transporting Clients Safely</b> SCORM HC-151030-NZ
	<b>Use of Chemicals in the Home</b> SCORM AOC17067-B-H-NZ
	<b>Managing Workplace Pressure</b> HC-160226-NZ
	<b>Fire Safety in the Home</b> SCORM HC-170224-NZ
	<b>H&amp;S: Musculoskeletal Health</b> AOC17021HNZ
	<b>H&amp;S: Supporting People to Move</b> SCORM AOC17015HNZ
<b>INFECTION PREVENTION &amp; CONTROL</b>	
	<b>Safe Food Handling in the Home</b> SCORM AOC17035-B-H-NZ
	<b>Infection Control: An Introduction</b> SCORM HC-180323-NZ
<b>RISK MANAGEMENT</b>	
	<b>Risk Assessment in the Home</b> HC-160930-NZ
	<b>Lone Working &amp; Personal Safety</b> SCORM AOC17072-B-H-NZ
	<b>Falls: Minimising the Risk</b> SCORM AOC17054-B-H-NZ

## INDIVIDUAL SUPPORT

### END OF LIFE CARE



**End of Life Care in the Home** <sup>SCORM</sup>  
AOC17143-B-H-NZ

### INDIVIDUAL WELLBEING



**Promoting Good Mental Health for the Older Person** <sup>SCORM</sup>  
AOC17185-B-H-NZ



**Spirituality in the Community Setting** <sup>SCORM</sup>  
AOC17195-B-H-NZ



**LGBTQIA+: An Introduction to Inclusive Support** <sup>SCORM</sup>  
AOC17146-B-H-NZ



**Reablement** <sup>SCORM</sup>  
HC-161125-NZ



**Recognising Changes in Client Needs** <sup>SCORM</sup>  
AOC17032-B-H-NZ



**Dignity and Respect** <sup>SCORM</sup>  
AOC17069-B-H-NZ



**Culturally Inclusive Support** <sup>SCORM</sup>  
AOC17105-B-H-NZ

### RIGHTS AND RESPONSIBILITIES



**Duty of Care: Your Responsibilities** <sup>SCORM</sup>  
AOC17074-B-HR-NZ



**Recognising and Responding to Abuse** <sup>SCORM</sup>  
HC-180427-NZ



**Promoting Equality, Diversity and Inclusion** <sup>SCORM</sup>  
AOC17029-B-H-NZ



**Customer Service: Five Star Experience**  
HC-180817-NZ



**Code of Rights** <sup>SCORM</sup>  
AOC17024HNZ



**Confidentiality & Information Handling**  
AOC17014HNZ

## INFORMATION MANAGEMENT

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**Documenting in a Home Care Setting** <sup>SCORM</sup>  
AOC17063-B-H-NZ

## PEOPLE MANAGEMENT

### HR MANAGEMENT



**Wound Management in the Home**  
AOC17197-B-H-NZ



**Understanding Pasifika Culture**  
AOC17222-B-H-AU



**Wound Assessment in the Home**  
AOC17196-B-H-NZ



**Promoting Good Mental Health for Staff** <sup>SCORM</sup>  
AOC17186-B-H-NZ



**Teamwork: Communication** <sup>SCORM</sup>  
AOC17038HNZ

	<p><b>Teamwork: Resolving Conflict</b> <sup>SCORM</sup> AOC17039HNZ</p>
	<p><b>Leadership Skills: Communicating with and Supporting a Remote Team</b> HC-170922-NZ</p>
	<p><b>Maintaining Professional Roles &amp; Boundaries</b> <sup>SCORM</sup> HC-181123-NZ</p>
	<p><b>Bullying &amp; Harassment in the Workplace</b> HC-180223-NZ</p>